



DO YOU HAVE A QUESTION?

WE HAVE THE ANSWER!

Frequently Asked Questions:

1.) When Will I Need To Move?

You have a 90-day assurance that do not need to move out of your unit for 90-days. You **may receive** an extension past that date. Please contact your assigned relocation agent if you need and extension of time or assistance with the move. Remember, the sooner you move out, the sooner you can claim your relocation entitlement!

2.) When Will I Receive Payment?

Sound Transit will need to verify that:

- Your storage unit is empty and in “broom clean” condition
- Your claim forms are filled out correctly and submitted to Sound Transit for processing

Once approved, expect payment within 3-6 weeks

3.) Who Can Assist Me With Questions Or Filling Out My Claim Forms?

You may reach an advisor at **206-370-5667** or via email to **brianna.vazquez@soundtransit.org**. We are more than happy to review claim forms with you before submitting to Sound Transit.

4.) I Have Payment Questions / I Have Automatic Payment Set Up With American Mini Storage / To Whom Do I Write My Check?

You may contact our management team at (425) 242-6692. They are available Mon-Fri: 9:30 A.M. to 6:00 P.M. and Sat-Sun 9:30 A.M. to 5:00 P.M. to assist you with making payments. We accept cash, money order, checks, or bill pay from your bank.

WHO CAN I CONTACT?



WHEN IS MY MOVEOUT DATE?



WHO WILL HELP ME MOVE?



WILL I RECEIVE PAYMENT?

